

# NComputing SuperRDP Server Pack

## Version 1.1.3

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### RELEASE NOTES

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## PRODUCT RELEASE NOTES: NCOMPUTING SUPERRDP SERVER PACK, VERSION 1.1.3

**Product:** NComputing SuperRDP Server Pack

**Version:** 1.1.3

**Supported Operating Systems:**

- Windows Server 2016
- Windows Server 2012 R2 U1
- Windows Server 2012
- Windows Server 2008 R2 SP1
- MultiPoint Services Role - Windows Server 2016
- Windows MultiPoint Server 2012
- Windows MultiPoint Server 2011
- Windows 10 (64-bit)
- Windows 8.1 (64-bit)
- Windows 7 SP1 (64-bit)

**Supported NComputing Access Devices:**

- RX300 with firmware version 3.4.7 (and newer)
- RX-RDP with firmware version 1.9.0 (and newer)

This document contains important information. Please read the entire document to ensure that your deployment process goes smoothly.

## ABOUT THE PRODUCT:

NComputing SuperRDP Server Pack is a software product which improves the user experience in remote desktop sessions using the RDP protocol, powered by NComputing vCAST Streaming technology.

## ABOUT THIS RELEASE:

1.1.3 is the first release of this product.

## KEY PRODUCT FEATURES:

SuperRDP Server Pack is an optional software add-on to your Windows host machine, powered by NComputing vCAST Streaming technology.

vCAST Streaming, supported by both RX-RDP and RX300 thin clients, reduces the overall server-side CPU usage for web videos like YouTube, Vimeo and local media content without the need for expensive GPUs.

By conserving server-side hardware resources and bandwidth, SuperRDP enables more concurrent user sessions to be run at the same time while ensuring the same high level of HD video streaming experience.

- Delivering HD quality videos to users and improving the user experience without the necessity to invest in expensive GPUs on the server side
- Increasing the server user density by offloading the multimedia decoding and rendering work to RX300 and/or RX-RDP thin clients
- The above benefits are achieved thanks to two technologies contained in the SuperRDP Server Pack software:
  - vCAST Web Streaming (for YouTube and Vimeo websites in Google Chrome browser)
  - vCAST Media Streaming (for VLC player reproducing H.264 contents)
- Enabling printing on printers redirected to RDP sessions with the Generic USB Redirection mechanism

## GENERAL INSTALLATION INSTRUCTIONS:

Separate license is required for NComputing SuperRDP Server Pack Software. The license is based on a per-server basis. Please contact NComputing or your authorized NComputing reseller on how to purchase the license (SKU# [SuperRDP-PREM-VC-P](#)).

To install the NComputing SuperRDP Server Pack software:

- Download the MSI installation package and install it on a host machine running supported version of Windows OS. The installer will guide the user to register their server with a valid SuperRDP license key.
- Once the key is validated (through the above registration process), all the necessary SuperRDP plugins and features will be enabled.

Note: To avoid conflicts, please do not install SuperRDP Server Pack on the same machine where vSpace Pro Servers is installed. There are some files that will be

over-written, resulting in vCAST not working properly. vSpace Pro Servers will be enhanced later on to mitigate the files conflict. In the meantime, please install SuperRDP on a host machine which does not have vSpace Pro installed.

#### KNOWN ISSUES:

- RDP-35 - vCAST does not work when vSpace Pro 11.2 is installed after on the same machine where SuperRDP was installed.

## CONTACTING TECHNICAL SUPPORT AND ADDITIONAL RESOURCES

- Visit the NComputing Knowledge Base at <http://kb.ncomputing.com/> for more information, guides, and walkthroughs.
- To request Technical Support, please visit the NComputing Support page at <http://www.ncomputing.com/support/overview>.

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