



Notice of Status Change (NSC) – End-of-Life (EOL) for the X300 desktop virtualization kit

This is the End-of-Life (EOL) update for the X300 desktop virtualization kit. This notice updates customers with the pending End-of-Life (EOL) for the X300 desktop virtualization kit. NComputing ceased manufacture of the X300 on December 30, 2010, subsequent to this NComputing will cease all support for software support on December 30, 2013. NComputing plans to cease all hardware warranty support on January 31, 2016.

All versions of the X300 software that are specific to providing desktop virtualization for the X300 desktop virtualization kit are also affected by this announcement and will follow the same EOL schedule. The latest affected version of the X300 software is:

- **X300 Software 4.03.104** for Windows XP, Windows Server 2003 for the X300

Table 1 lists the affected product(s) for this EOL announcement together with options for any replacement product(s). Table 2 describes the EOL milestones, definitions, and dates for the affected product.

Table 1: Products Affected by This Announcement

End-of-Sale Product	Replacement Release
X300	X550, L300, L350, M300
X300 Software 4.03.104	N/A

Table 2: End-of-Life Milestones and Dates for the X300

Milestone	Definition	Date
Last-Time-Buy (LTB) Date	This is the date that a specific thin client or software product will no longer be available for purchase by NComputing's channel partners. The LTB date for this announcement affects the X300 desktop virtualization kit, X300 Software 4.03.104 and all prior versions of the X300 software.	December 30, 2010
End of Software Support (EOSW) Date	This is the date when NComputing ceases all support for the affected product. The EOSW date for this announcement affects the X300 desktop virtualization kit, X300 Software 4.03.104 and all prior versions of the X300 software.	December 30, 2013
End-of-Life (EOL) Date	<p>This is the End-of-Life date for the affected product. This is the date when NComputing stops developing, repairing, maintaining, testing, supporting or accepting RMA requests for the affected product. For any unaddressed issue, an upgrade path or migration to the latest version or product replacement is recommended.</p> <p>This is the date that NComputing stops providing all service and support for the:</p> <ul style="list-style-type: none"> • X300 desktop virtualization kit, • X300 Software 4.03.104, and • all prior versions of the X300 software <p>as entitled by current NComputing's Software Support, and the release becomes obsolete immediately.</p>	January 31, 2016

Additional Information

Q: What software release(s) for the X300 will continue to be supported after the End-of-Life date?

A: No further releases of the X300 Software are planned.